

Leading Social Services

An international perspective on effective models of prevention

Martin Lichte Senior Policy Officer

www.esn-eu.org













A Growing Community of Public Authorities at local, regional and national level and Organisations responsible for social services representing more than one million professionals across Europe and beyond.

Our Mission

We Inspire Social Services
Leaders to Improve the Lives of
People in the Community



Members in Germany







Arbeitstagung der
Sozialamtsleiterinnen und
Sozialamtsleiter der großen
Großstädte











Effective models of prevention - ESN input

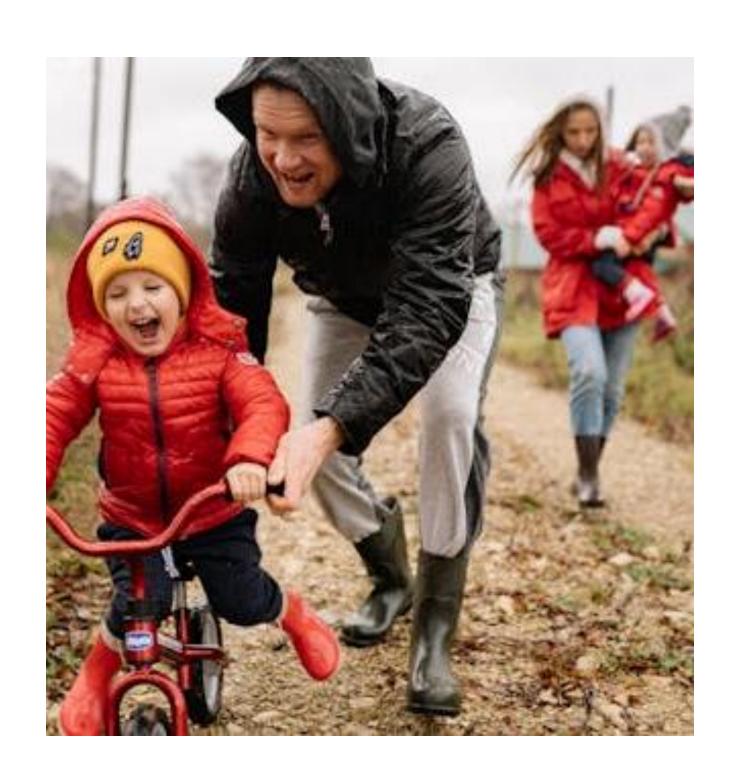
- 1. ESNs work on family and child support
- 2. What do we mean by prevention?
- 3. What are the key elements?
- 4. Prevention and family support in the child guarantee
- 5. What are good examples of prevention?
- 6. Conclusions & Recommendations



What to prevent?

Preventing negative outcomes for children and families

- ... Overwhelming of parents
- ...Harm to children (physical/ psychological)
 - Harm to children getting unnoticed
 - Loss of information about children at risk
- ...Child–family separation & Institutionalisation of children
-**Child poverty** & children's **unequal chances** for societal participation & education
- Early school leaving
- ...**Escalation** of problems
- ... **Higher costs** for the welfare state





Key elements of prevention

- ✓ **Early detection** of needs i.e. where public services have contact with families and children
- ✓ Local support networks & service infrastructure: Parents support, parenting advice, daycare
- ✓ Easily accessible information for parents / Active outreach
- ✓ Support in navigating the system and advice for take-up
- ✓ Working with parents in trustful cooperation, best-interest of the child prevails
- ✓ Integrated working across services
 - ✓ Exchange of information
 - ✓ Multi-agency work
 - ✓ Partnerships & agreements of (public) services in contact with children and families





Prevention in the child guarantee

"The **objective** of this Recommendation is to <u>prevent</u> and combat **social exclusion** by guaranteeing the access of children in need to a set of key services."

"prevent and fight violence against children" / "prevent and reduce early school leaving" / "housing policies...preventing the risk of homelessness"



"Early intervention and prevention are essential, together with better access to public health prevention and promotion programmes, including vaccination, and parenting support, which can help achieve better outcomes." (incl. mental health)

"Strengthening cooperation and coordination between services at various levels warrants effective <u>prevention</u> and supports social inclusion of children. ... MS to... combine preventive and remedial measures"



Target group in the child guarantee

Member States are recommended to identify **children in need** and within this group take into account specific disadvantages experienced, in particular, by:

- (a) homeless children or children experiencing severe housing deprivation;
- (b) children with disabilities;
- (c) children with mental health issues;
- (d) children with a migrant background or minority ethnic origin, particularly Roma;
- (e) children in alternative, especially institutional, care;
- (f) children in precarious family situations.

'children in **precarious family situations**' means children exposed to various risk factors that could lead to poverty or to social exclusion. This includes:

- living in a single-earner household;
- living with a parent with disabilities;
- living in a household where there are mental health problems or long-term illness;
- living in a household where there is **substance abuse**, or **domestic violence**;
- children of a **Union citizen** who has moved to **another Member State** while the children themselves remained in their Member State of origin;
- children having a teenage mother or being a teenage mother; and
- children having an imprisoned parent;

....Some prevention examples from the local level:



Examples

What are good examples of ESN members promoting the goals of the EU Child Guarantee with regard to prevention?



Preventing overwhelming of parents

"SIMBA": DAY CARE AND REHABILITATION CENTRE FOR CHILDREN WITH INTELLECTUAL DISABILITIES, Bucharest, Romania

Activities

- Psychological recovery
- Applied behaviour therapy (ABA)
- Speech therapy
- Psychosocial counselling
- Psychological counselling
- Individual counselling
- Group counselling
- Family counselling
- Parent support group

Child

Parent(s)

Multi-professional team: educators, psychologists, speech therapists, social workers, physiotherapists, masseurs and a process coordinator.

Part of Romania's DI-Strategy for children

Free of charge





Preventing overwhelming of parents

"SIMBA": DAY CARE AND REHABILITATION CENTRE FOR CHILDREN WITH INTELLECTUAL DISABILITIES, Bucharest, Romania

<u>Outcomes</u>

- Parents feel better supported
- The **relationship** between parents and children improves
- Parents are more involved in children's activities.
- Children's access to educational or specialised services improved

The project was co-financed by the European Regional Development Fund (FEDR) within the Regional Operational Program (POR) 2014-2020.



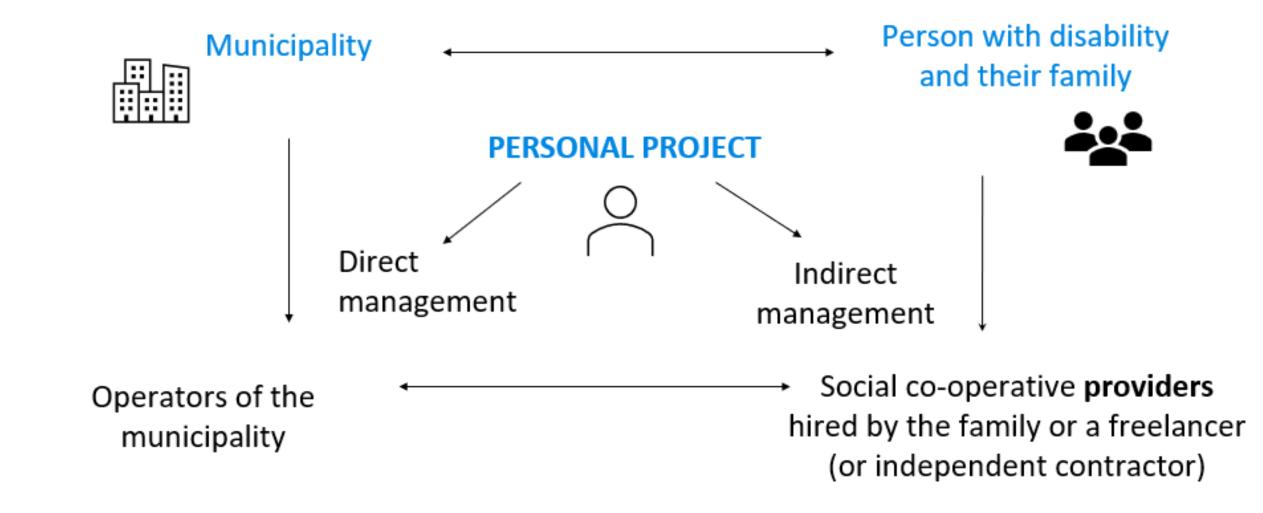


Family support preventing institutionalisation

PERSONALISED INCLUSION PLANS FOR CHILDREN WITH DISABILITIES, ABC, Sardinia, Italy

The municipalities' social services departments **make a needs assessment** with **children and their families** to identify together the **child's goals** and the **necessary care and support** in order to achieve those goals: e.g. education, sport, social, personal or home support; day centres or other types of facilities.

The family can decide whether support is directly managed by the municipality and its social provider, or if they wish instead to have an allowance to contract separate providers.

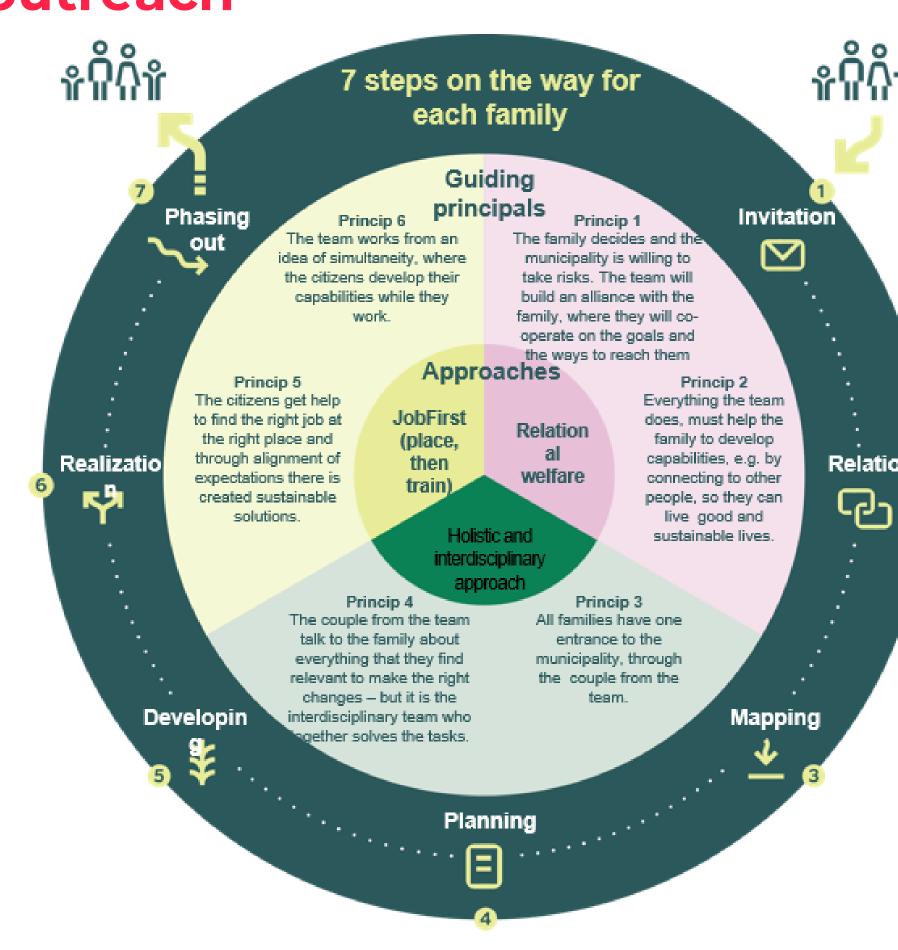




Integrated support & outreach

STAIRCASE TO STAIRCASE, Gellerup, Aarhus, Denmark

- Goal: Addresses unemployment, limited education, health issues, and barriers to support services for vulnerable families
- How: Improve family well-being, enhance parents' employability, and promote long-term selfsufficiency.
- Activities: building & training interdisciplinary teams, family outreach, and trust-building through home visits. Family counselling across 7 steps.
- Team: 1. Health care worker, 1 cultural worker, 2
 pedagogues, 2 social workers for families, 4 social
 workers for employment





Integrated support & outreach

Outcomes

- > Improved parents' participation in the labour market
- > 52% of the parents are now participating in education or employed in a full-time job, while 66% working part time
- > Children's absence from school has decreased by 25%
- > The employment for adolescents in part-time jobs (beside school) has increased by 66%.
- > The municipality saves an average of over 100.000 Dkr (14.000 Euro) per family per year Over a four-year period.
- > The project "Staircase to Staircase" is estimated to have resulted in a total saving in the social and employment area of at least 15 million Dkr (2 million Euro) for the 62 families.





Preventing harm to children precarious family situation

PROTECTION AND EDUCATION FOR CHILDREN LEFT AT HOME, Romania – Safe the Children with national & local authorities

Goal: Reduce negative impact of parent migration on children

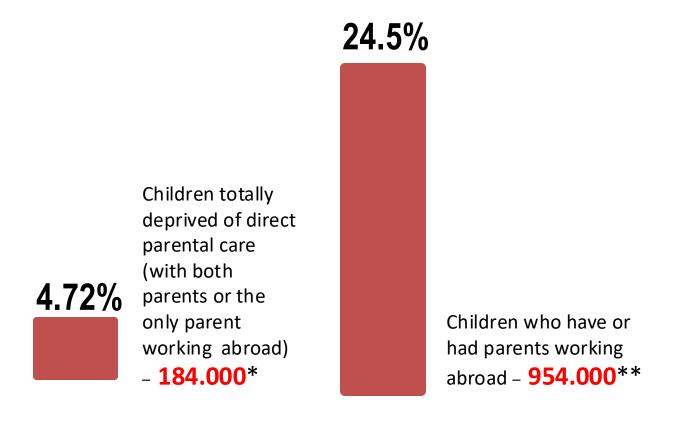
How: Partnership of Authorities, airports, child protection services, schools, provision of psycho-social support to children & parents

Activities:

- Outreach to parents (i.e. at airports, local authorities, schools)
- Psychological, social and educational support for children.
- Legal, social and psychological counselling for children & caregivers/parents

Multidisciplinary teams - social workers, psychologists and educators

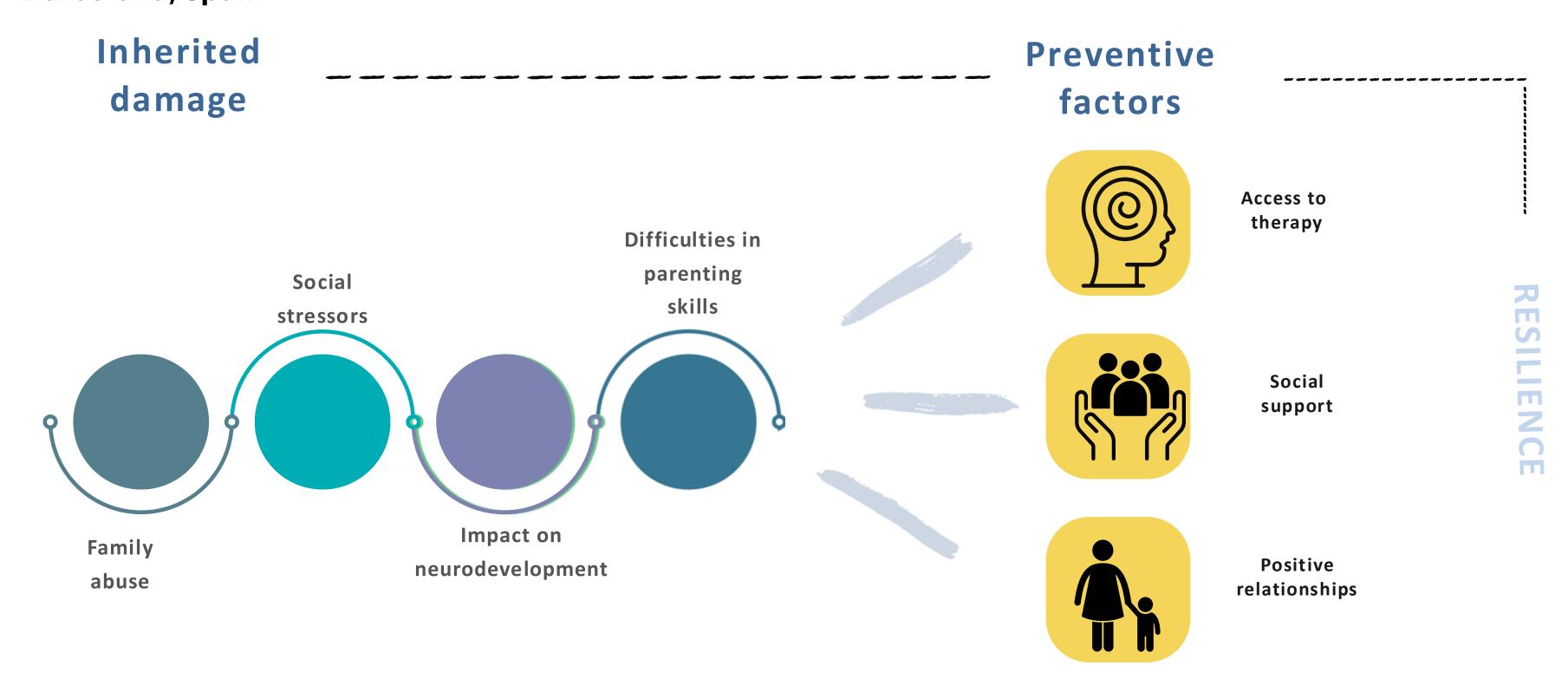
Outcome: 74 % of children have improved school performance, 76 % have improved emotional and social skills





Preventing transmission of trauma (intergenerational)

PSYCHOTHERAPY SERVICE FOR CHILDREN AND FAMILIES WITHIN THE CHILD PROTECTION SYSTEM, Barcelona, Spain





Preventing transmission of trauma

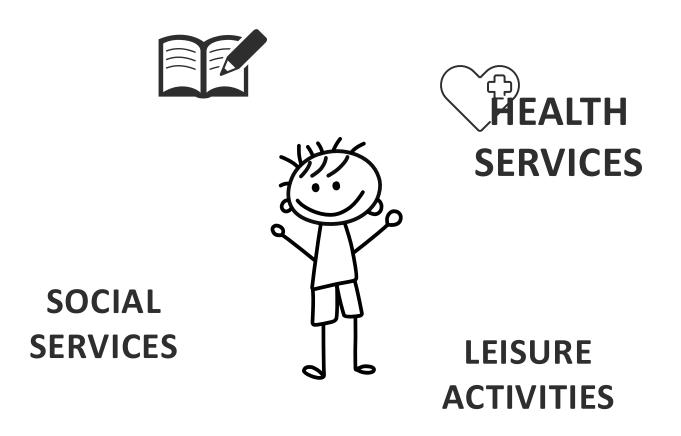
PSYCHOTHERAPY SERVICE FOR CHILDREN AND FAMILIES WITHIN THE CHILD PROTECTION SYSTEM, Barcelona, Spain

Children's psychotherapy

Adult psychotherapy

Adult

trauma









SHELTERS AND FOSTER FAMILIES

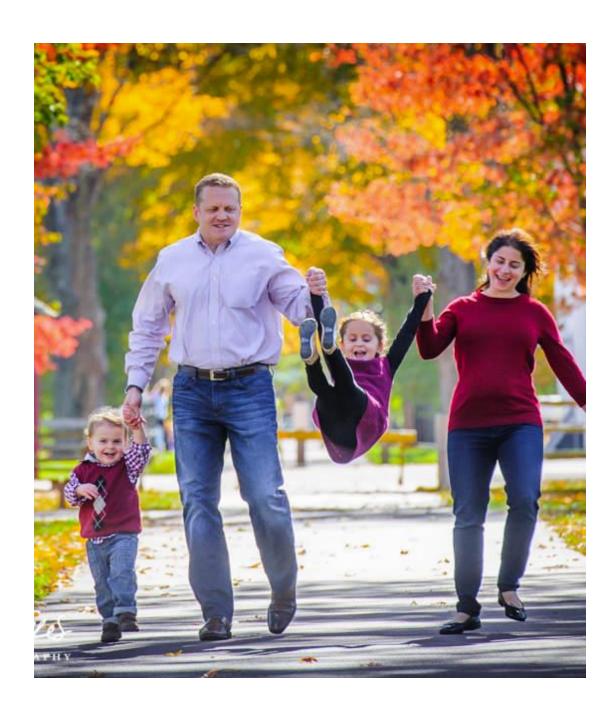




Preventative outreach & integrated working

Mission, Kortrijk, Belgium

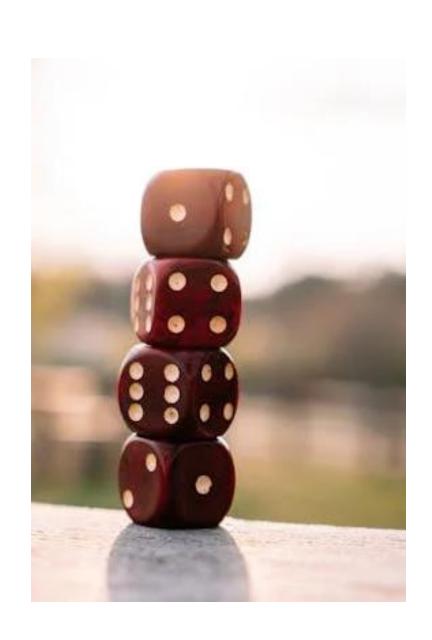
- > Aim: increase the take-up of local employment and social services and benefits amongst disadvantaged families with young children
- > Collaboration of Health, Employment, Child & Family Support Services
- > Activity:
 - > Proactive outreach: Home visits after birth (district nurses) 96 % of families with newborns in Flanders get a home visit by family nurse
 - After 1st screening nurse offers additional social support through managers
 - > Families can take part on a voluntary basis
 - Municipal social workers becomes case manger & advocate for families & helps to request support services & coordinates support
 - Digital case management programme allows for data sharing with for all involved social care professionals
- > Evaluation: better take-up of support, improved social outcomes, revealed gaps and barriers in local support infrastructure





Learnings & conclusions from international practice

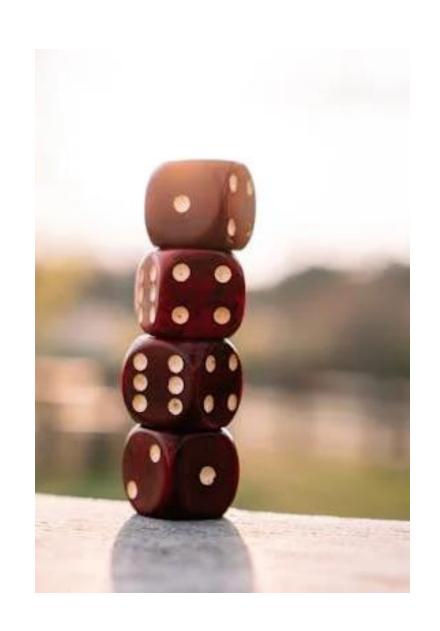
- 1. Local ecosystems of community-based social services addressing family's and children's needs such as daycare, parenting support, social counselling, psycho-social support are key
- 2. Create and sustain networks for cooperation and coordination integration often is facilitated by informal networks
- 3. Prevention requires integrated working among social, health, education, child protection, family support and other services for parents and children
- 4. Professional roles for integration are care navigators, case managers, and care coordinators enhance prevention
- 5. Partnerships and collaboration agreements between actors facilitate exchange of information and collaboration



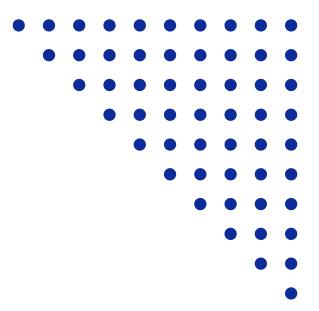


Learnings & conclusions international practice

- 6. Outreach measures should be in place to reach out to the most vulnerable who would not search for support
- 7. Local authorities are key drivers of prevention and service integration, they know the local support infrastructure
- 8. Prevention & integration is not a statutory duty, with local finances under pressure, regional and national governments need to provide financial support to the local level to perpetuate prevention services
- 9. Access to these networks should be facilitated by go-to and outreach services (care navigators, one-stop shops, advisers integrated in (public) services for children & parents such as hospitals, schools)
- 10. Building trust working with families is key, best interest of the child must always prevail.







Social Media

- in European Social Network

Contact

- info@esn-eu.org
- + 32 2 511 10 93
- 8th Floor, Avenue des Arts 3-4-51210 Brussels, Belgium





European Social Services Conference 2025

Transforming Social Services Where Care Meets Tech

CALL FOR CONTRIBUTIONS





Example of integrated working

Mission, Kortrijk, Belgium

- > Problem: fragmented support services for families, no take-up
- > Solution: Integrated counselling from birth for young families
 - > Multidisciplinary team (district nurses, social worker, job counsellor)
 - > Preventative home visit by district nurses with starter kit
 - > Individual assessments at home, regular visits,
 - > Accompanying orientation to all support services in the city
- Coal: Improved acceptance of support services and better labour market integration of families with problems
- > Result: Family support services are better accepted.





Example of integrated working

Meitheal, Tusla, Ireland

- > Target Group: vulnerable families, who are not (yet) followed by child protection services
- > Goal: ensure the needs and strengths of children and their families are effectively identified, understood, and responded
- > Lead Practitioners coordinate support & Facilitate the parent and the child or young person to identify the child/young person's strengths and needs
- > Act as a consistent point of contact for the child/young person and their family





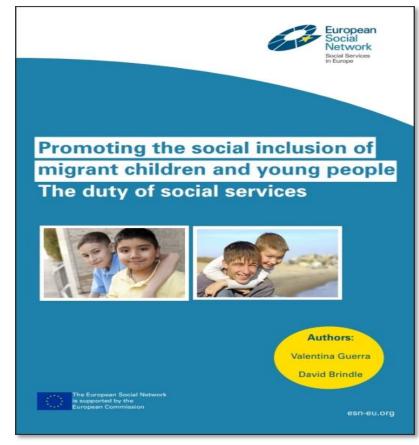
Working group on children and families

- > Invest in local social work services to support vulnerable children and break the cycle of deprivation
- Coordinate different services to help break the cycle of disadvantage

Seminar on migrant children and young people: social inclusion and transition to adulthood

- > Address issues faced by unaccompanied children from a child protection perspective first, followed by migration/asylum concerns
- > Guardianship for unaccompanied children to provide the proper support and coordinate services







Investing in children's services

- > Promote family and community-based models of care and support for children who need to be in alternative care
- ➤ Promote early intervention and cooperation across universal and specialist services
- > Independent representation for children in legal procedures

Working group on integrated care and support

- For practitioners: Equip professionals with skills and time to build trust and a shared vision for integrated services
- For policy-makers: Develop policies at regional and national levels while fostering local, bottom-up initiatives



Integrated Care and Support



SDGs Role of social services in ending violence against children

- > Design services based on children's rights (UNCRC)
- > Invest in workforce skills so they can best meet children's needs
- > Involve children in designing strategies to end violence

ESN Response to the Child Guarantee Consultation

- > Focus on children in alternative care as they are most vulnerable
- > Social Services as corporate parent key to have them involved as well as LAs in the development of multiannual plans

Council recommendation on Barcelona targets (ECEC)

> Children from disadvantaged backgrounds are disproportionately missing out on formal early childhood care and education







ESN Seminar – Enhancing Community Care

- > Promoting community-based social services incl. for children
- > Practices on children with disabilities & children in vulnerable families

ESN Seminar – Protecting Children

- ➤ Looking at EU & national frameworks such as EC recommendation on integrated child protection & Romanian CP reform
- ➤ Local practices of integrated Child protection and family strengthening such as breaking transmission of trauma

